

Privacy Policy

This privacy policy applies in relation to the Gun License SA website and app (collectively, the "App"). The App is owned and operated by Procline Solutions (Pty) Ltd t/a Gun License SA ("we", "us", "our"). This privacy policy is binding on everyone who chooses to access the App without qualification or exception. By using the App, the person accessing the App ("you") agrees to be bound by this policy, and acknowledges that you have read and understood it. If you do not agree to any of the terms of this privacy policy, you should not enter, view or make use of the App.

The Information We Collect

The App may collect certain information about your visit, such as the name of the Internet service provider and the Internet Protocol (IP) address through which you access the Internet; the date and time you access the App; the pages that you access while at the App and the Internet address of the web site from which you linked directly to our App. This information is used to help improve the App, analyse trends, and administer the App.

If you have any questions or concerns about our privacy policy, please send us an email.

Credit card information is used for billing purposes only and we have no way of accessing this information as it is encrypted and neither we nor our payment service provider have access to credit card details.

When you access the App by or through a mobile device, the usage data collected may include information such as the type of mobile device you use, your mobile device unique ID, the IP address of your mobile device, your mobile operating system, the type of mobile Internet browser you use, unique device identifiers and other diagnostic data.

How We Use This Information

All the information gathered on the App is used to personally identify users that subscribe to this service. The information is also used to provide and maintain the App; to notify you about changes to the App; to allow you to participate in interactive features of the App when you choose to do so; to provide customer care and support; to provide analysis and valuable information so that we can improve the App; to monitor the usage of the App; and to detect, prevent and address technical issues.

The information will not be used for anything other than that which is stated in the Terms of Use for the App. None of the information will be sold or made available to anyone.

Who We Share This Information With

We do not share your personal information with any third parties except as disclosed in this policy. We may provide personal information to our subcontractors, contractors, employees, officers, insurers, agents, suppliers and professional advisers (which shall be bound by privacy obligations) to assist the our uses disclosed herein.

We may disclose your personal information in good faith where we believe it is necessary to: (i) comply with a legal obligation; (ii) prevent or investigate possible wrongdoing in connection with the App; (iii) protect the personal safety of users of the App or the public; and/or (iv) to protect against legal liability.

Security

Personal information is stored in a combination of paper and electronic files. We will store all the personal information you provide on our secure servers and will take reasonable technical and organisational precautions to prevent the loss, misuse or alteration of your personal information.

You are responsible for keeping the password you use for accessing our App confidential; we will not ask you for your password.

Analytics

We may use third-party service providers to monitor and analyse the use of our App.

Children's Information

The App is available to and for use by persons over the age of 21. We do not knowingly collect personal information from anyone under the age of 21. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact us. If we become aware that we have collected personal information from anyone under the age of 21 without verification of parental consent, we will take measures to remove that information from our servers.

Accessing Information

Individuals may review their personal information contained in our files by contacting us. If an individual believes that any of their personal information is inaccurate, we will make appropriate corrections.

Cookies

Cookies are used by us for the convenience of our users. Cookies automatically authenticate the user. You can access the App with the cookie feature turned off; however, in doing so you may find yourself challenged for username and password information on multiple occasions. We also use cookies to track your visits and use that information to improve your experience.

Links

The App may contain links to information at other websites/apps. When you click on one of these links, you are moving to another website/app. We encourage you to read the privacy statements of these linked websites/apps as their privacy policy may differ from ours.

General

We may need to change this policy from time to time in order to address new issues and reflect changes on our App. We will post those changes here so that you will always know what information we gather, how we might use that information, and whether we will disclose that information to anyone. Please refer back to this policy regularly.

By using the App, you signify your acceptance of our Privacy Policy. If you do not agree to this policy, please do not use our App. Your continued use of the App following the posting of changes to this policy will mean that you accept those changes

Notwithstanding the general terms of this policy, the collection, use, and disclosure of personal information may be made outside of the terms herein to the extent provided for in any applicable privacy or other legislation in effect from time to time.

You accept that by using the App, you consent to any processing or storage of your personal information and warrant that any and all data provided by you is up-to-date and accurate.

Contact Us

If you have any question regarding this Privacy Policy, please contact us by email at info@gunlicensesa.co.za.